

# NEED HELP FINDING A DOCTOR?



## Research where to go for care with myWellmark®.

Your health care provider network is an important part of your health plan coverage. When you use the doctors and hospitals that belong to your specific network, you save money.

### To find a doctor or hospital within your health plan network:

- 1. REGISTER FOR OR LOG IN TO myWELLMARK AT myWELLMARK.COM.**  
By logging in, you can be sure you're searching for providers in your plan's network.
- 2. GO TO FIND CARE AND SELECT FIND A PROVIDER.**  
Here you can search for doctors, hospitals or clinics by name or specialty. Select Advanced Search to narrow your options.

### Things to know about your search results:

- Have a Wellmark Blue PPO<sup>SM</sup> plan? You'll see both local and national providers.
- Have a Wellmark Blue HMO<sup>SM</sup> plan? You'll see the providers participating in your HMO network.
  - Important: If you see a provider outside your network, your plan may not cover you, you may have limited benefits, or a service could cost you more.
  - If you are in need of immediate medical care while you are away from home or would still like to view out-of-network providers, please enter your location, and click on the option to select by plan name. Choose "Indemnity Network" from the list of search options to see results for nearby providers.



### WE'RE HERE TO HELP.

Call the Wellmark Customer Service number on your ID card for more information about finding a provider in your network and your benefits. If you feel you are in an emergency situation, please seek medical attention immediately.



**LOG IN TO myWELLMARK TODAY!**

**NOT REGISTERED? NO PROBLEM.** Get your Wellmark ID card and get started at myWellmark.com.



## Rate and review doctors and hospitals

Choosing a health care provider is an important decision. Wellmark makes it easy for you to find information about providers.

**See ratings and reviews from other Wellmark members and post your own reviews based on your experiences.**

- Review doctors, nurse practitioners, physician assistants and hospitals.
- Use a star-rating system to share your overall rating of your provider's communication skills, availability, facility environment, overall experience and more.
- Keep your reviews confidential. Providers will not know if or how you rated them, but they will be able to view the overall ratings.
- Indicate whether or not you would recommend the provider to others.
- You must be a Wellmark member and verify that you received care from the provider before you can complete a review.

**YOU MUST BE REGISTERED FOR MYWELLMARK TO RATE A PROVIDER, SO SIGN UP TODAY!**



## Find a doctor on the go!

Get the care you need, when you need it. The Wellmark mobile app helps you find the nearest doctor, urgent care or hospital within your provider network.

**Download the free app today!**  
**Visit [myWellmark.com](http://myWellmark.com).**



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ATENCIÓN: Si habla español, los servicios de asistencia de idiomas se encuentran disponibles gratuitamente para usted. Comuníquese al 800-524-9242 o al (TTY: 888-781-4262).

注意：如果您说普通话，我们可免费为您提供语言协助服务。请拨打 800-524-9242 或（听障专线：888-781-4262）。

ACHTUNG: Wenn Sie deutsch sprechen, stehen Ihnen kostenlose sprachliche Assistenzdienste zur Verfügung. Rufnummer: 800-524-9242 oder (TTY: 888-781-4262).



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