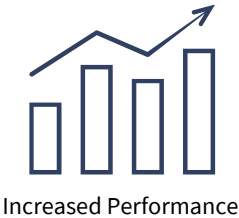


Your Solution For:

Conflict Resolution



Team Development



Increased Performance

CONFLICT RESOLUTION



What's included?

EOD's Conflict Resolution services help to surface issues within your team and successfully navigate challenging conversations with direct reports, peers, or supervisors where emotions run high and positive outcomes are critical.

This service

- assesses the situation
- scopes the impact of the conflict
- diagnoses issues from all sides
- implements a proven problem-solving approach to find workable resolutions that strengthen relationships and results.

Cost:

Free

Why is Conflict Resolution Essential?

Effective conflict management is essential to building an effective organizational culture. Every workplace has conflict. We all see it, and at some point, we all feel its impact. The word conflict has a negative connotation for most people, but despite that feeling, not all conflict is bad. Most often, the problem arises when conflict is ignored and people just wish for it to go away on its own.

The Root of Conflict

When most of us face conflict, we often either avoid dealing with it, or we jump in and try to force a solution. These responses may be driven by a lack of comfort with or even a fear of conflict. Unfortunately, neither response is always correct, and neither approach should be the first step. If you jump right to solving a problem before you fully understand it, you might miss the root cause or underlying issues. Because of this, effectively managing any conflict starts with fully diagnosing it.

Contact your Human Resource Manager to find out more!