

FREQUENTLY ASKED QUESTIONS

Answers to common questions about how your diabetic supplies are covered

Q1. Are diabetic supplies covered under my medical plan?

A1. Some supplies are covered by your medical plan and others by your pharmacy plan. Supplies covered under your medical plan will have a copay, coinsurance, or deductible apply, depending on the type of plan you have.

The following supplies are covered under your medical plan:

- Insulin pumps and supplies (e.g., Medtronic)
- Tubeless insulin pumps and supplies (e.g., Omnipod®, V-Go®)

Q2. Can I get these supplies anywhere I want?

A2. Supplies must be filled at a supplier or pharmacy that is contracted with Wellmark as an in-network durable medical equipment (DME) provider to be covered under your benefits. Our preferred DME vendors are [Better Living Now](#) and [Edgepark®](#). You can also search for participating DME providers covered under your plan by visiting Wellmark.com/Finder.

Advantages of using Wellmark's preferred DME vendors Better Living Now or Edgepark to order DME supplies includes:

- Lower prices, which means you get more product for your benefits
- Free delivery to your residence
- Monitoring of any recalls on products that have been shipped
- Confirmation of your health plan benefits

Q3. How much will diabetic supplies cost me under my medical plan?

A3. Once your plan is active, you can find your plan details, including cost estimates by registering or logging in to [myWellmark®](#).

Q4. Which diabetic supplies are covered under my pharmacy plan?

A4. The following supplies are covered under the different tiers or levels of your pharmacy plan:

- Insulin pen needles and syringes
- Glucose test strips
- Lancets and alcohol swabs
- Omnipod DASH® pods
- Continuous glucose monitors and supplies

Q5. Where can I learn more about the tiers of my pharmacy plan?

A5. Some benefit plans have a tiered design. That means whenever you have a prescription filled, the amount you pay depends on what tier or level the drug is on. Register or log in to [myWellmark](#) to see what drugs are covered or not covered based on your plan benefits. If your plan is not active yet, you can also see what tier a drug is on at [Wellmark.com](#) under the [Wellmark Drug List](#).

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